



INTEGRITY \* RESPECT \* LAWS AND THE CONSTITUTION \* ACCOUNTABILITY \* PROBLEM SOLVING \* PROFESSIONALISM

---

## **PRESS RELEASE**

**Captain Robert Redmond & Sgt. Andy Breidenich**  
**Public Information Officers**

**Telephone: 248-524-3447 – Cell: 248-680-7219 – Fax: 248-524-9023**

---

**May 2, 2013**

### **Online Police Reporting: Benefit for Troy Police**

The Troy Police Department has been utilizing an online police incident reporting system since May of 2012. A significant goal in this effort is to enhance our overall level of service by providing citizens the option and ability to file some of the more routine types of police reports conveniently online. Another goal is to optimize available time for police officers on patrol to more quickly respond to priority calls for service, detect and arrest individuals committing crimes, address traffic problems, and engage in other problem solving activities that enhance public safety. Often calls that are of a minor nature or are simply a request for a routine police report will find citizens waiting for what can be extended periods of time for a patrol officer to arrive due to the need to prioritize responses to more serious calls for service. Requiring citizens to come to the police department in person to file these types of reports can also result in the inconvenience of waiting in long lines. In the face of fewer officers on patrol, it is anticipated the effective use of this system could potentially reduce overall response time associated with more serious incidents, as well as increase available time for officers on patrol to engage in proactive police work.

Generally, routine incidents and minor crimes cannot be assigned for investigation due to the need to use investigative resources for more serious offenses. Banks, insurance companies, and cell phone carriers still require a police report to respond to identity thefts, process claims, or intervene in situations of harassment involving cell phone technology. This system will provide citizens with that resource conveniently and online.

Online reporting can be accessed in three ways:

- Through computer terminals located in the Troy Police Department lobby
- Through the City of Troy / Police Department website home page
- Through the City of Troy Police Department's Facebook page

**The following chart lists the types of reports that can be completed online:**

Online Citizen Police Report for the following Incident Types can be submitted.

<b>Incident Type</b>	<b>Definition</b>	<b>Example</b>
Harassing Phone Call	Unwanted phone calls of an annoying, harassing or threatening nature. Repeated Hang-ups.	Repeated phone calls that immediately hang-up, use obscene language, etc. with no known suspects.
Identity Theft	Is when someone obtained someone else's personal identifying information and then uses it to obtain credit, goods or services.	Someone obtains a credit card by using your S.S.N. or obtains phone service using your personal information.
Lost Property	When property is missing or lost.	Property that is missing, leaving items in restaurant, or missing from home.
Private Property Traffic Crash	A traffic crash that occurred in a parking lot, driveway or a private road.	Your vehicle was parked when it was struck by an unknown vehicle.
Theft	Your property is taken without your permission.	Property known to be stolen lost property is not a theft.
Damaged Property/Vandalism	The act of changing, modifying or defacing public or private property.	Graffiti, knocking over mail box, throwing rock through windows, etc. No known suspects.

**Once the online report is completed and submitted, the reporting party will receive the following e-mail message:**

**This is not an incident number. Your report will be reviewed within 72 hours. Once it is reviewed, you will receive your incident number and instructions on how to obtain a copy of your report.**

**A Troy Police Department employee will review the online report submission. If additional information or clarification is needed, the complainant will be contacted by a police department representative to obtain the required data. Once the submission is reviewed and deemed acceptable, the citizen that made the report will receive a follow-up e-mail containing confirmation that the report has been accepted, a Police Report Incident number, and direction on how to obtain a copy.**

**The Troy Police Department has not discontinued the ability of citizens to request that a police officer respond to these incidents or for citizens to come to the Police Department to file reports in person. Citizens contacting the Dispatch Center will be offered the online option when calling to report these types of incidents.**

**This system will provide a much more convenient means for citizens in need of routine police reports to obtain them, while at the same time enhancing the Department's overall effectiveness and efficiency in delivering quality police services to this community.**

**Below are photos of the on-line system to assist those making reports in navigating the site:**



MICHIGAN

**City of Troy**

**POLICE**

SERVICE THROUGH PARTNERSHIP

[Home](#)
[About](#)
[News](#)
[Community Services](#)
[Safety Tips/Alerts](#)
[Find/How?](#)
[Crime Stats](#)
[Contact](#)



From TPD Web Page link to Online Reporting System





Welcome to the Troy, Michigan Police Department

Emergency: **9-1-1**  
Non-Emergency: (248) 524.3477

[ONLINE - Citizens Police Reporting System](#)  
[CLICK HERE!](#)

Download the NEW Troy PD Mobile App for Android and Apple iOS devices!




**Mission Statement**

The Mission of the City of Troy Police Department is the protection of life, property and human rights, through law enforcement service.

**Chief of Police**



**Chief of Police Gary G. Mayer**  
[About Chief Gary Mayer](#)

**Recent News**

- The Troy Police Department has partnered with [crimemapping.com](#) to offer residents and visitors of Troy information on the latest crime incidents. This is a FREE smart phone app which can be downloaded from the links [here](#). Crime incidents are pulled from our reporting database and transposed onto a map centered on the user's smart phone location. Incident details only include type of crime and general location.



If you have any questions, please call the Troy Police Department front desk at  
(248) 524-3446.



## Welcome to the Online Citizens Police Reporting System

**If this is an Emergency please call 911.... now!**

**If you have an Existing Police Report which is incomplete. (Enter Reference No. and click continue)**

Reference No:

**Please continue with questions below if you do not have a Reference No.**

➤ This system allows you to submit a report about an incident that has occurred to your local police department. The following types of incidents can be reported on-line:

- Harassing phone calls/No known suspects.
- Identity Theft/ No known suspects.
- Theft/ No Known Suspects.
- Lost Property.
- Damaged Property / Vandalism.
- Private property traffic crash/ Parked unattended, returned to find had been struck.

➤ Once your information has been submitted to your local police department, you will receive a confirmation number. This is not a police report number. This is a temporary number until your report is reviewed by department personnel.

➤ Within 72 hours you will receive a notice from your police department that will advise you that your report was either:

- Approved- then you will be provided with an incident number and instructions for obtaining a police report.

OR

- Not approved- then you will be provided with an explanation as to why it was not approved.

➤ All cases filed using Citizens Online Police Reporting System will be reviewed.

➤ Please answer the following questions to determine if "online citizen police report filing" is right for you:

- a) Is this an Emergency? ☐ Yes ☐ No
- b) Are there any Known Suspects? ☐ Yes ☐ No
- c) Did this occur within the Troy limits? ☐ Yes ☐ No
- d) Did this occur on a highway? ☐ Yes ☐ No

**Answer Questions**



- a) Is this an Emergency? ☐ Yes ☒ No
- b) Are there any Known Suspects? ☐ Yes ☒ No
- c) Did this occur within the Troy limits? ☒ Yes ☐ No
- d) Did this occur on a highway? ☐ Yes ☒ No

**You are eligible to report your incident on-line.**

Please Note:

- **Filing a false police report is a crime.**

**MICHIGAN LEGISLATIVE WEBSITE**

Michigan Compiled Laws Complete Through PA 13 of 2013  
House Adjourned until Thursday, April 18, 2013 12:00:00 PM  
Senate Adjourned until Thursday, April 18, 2013 10:00:00 AM

Home Register Why Register? Login News Help

**NAVIGATE SECTIONS**  
MCL Chapter Index  
Chapter 750  
Act 328 of 1931  
328-1931-LX  
Section 750.411a

**Legislature**  
Bills  
Appropriation Bills/Passed  
Calendar  
Committees  
Committee Bill Records  
Committee Meetings  
Concurrent Resolutions  
Initiatives  
Joint Resolutions

**Section 750.411a**  
friendly link Printer Friendly

**THE MICHIGAN PENAL CODE (EXCERPT)**  
Act 328 of 1931

**750.411a False report of crime or report of medical or other emergency; violation; penalty; payment of costs by juvenile; jurisdiction; definitions.**

Sec. 411a.

(1) Except as otherwise provided in subsections (2) and (3), a person who intentionally makes a false report of the commission of a crime, or intentionally causes a false report of the commission of a crime to be made, to a peace officer, police agency of this state or of a local unit of government, 9-1-1 operator, or any other governmental employee or contractor or employee of a contractor who is authorized to receive reports of a crime, knowing the report is guilty of a crime as follows:

(a) If the report is a false report of a crime punishable by imprisonment for more than 1 year, the person is guilty of a felony punishable by imprisonment for not more than 5 years or a fine of not more than \$2,500.

(b) If the report is a false report of a crime punishable by imprisonment for not more than 1 year, the person is guilty of a misdemeanor punishable by imprisonment for not more than 1 year or a fine of not more than \$500.

(c) If the report is a false report of a crime punishable by imprisonment for not more than 6 months, the person is guilty of a misdemeanor punishable by imprisonment for not more than 6 months or a fine of not more than \$250.

(d) If the report is a false report of a crime punishable by imprisonment for not more than 3 months, the person is guilty of a misdemeanor punishable by imprisonment for not more than 3 months or a fine of not more than \$125.

(e) If the report is a false report of a crime punishable by imprisonment for not more than 15 days, the person is guilty of a misdemeanor punishable by imprisonment for not more than 15 days or a fine of not more than \$62.50.

(2) A person who intentionally makes a false report of the commission of a crime, or intentionally causes a false report of the commission of a crime to be made, to a peace officer, police agency of this state or of a local unit of government, 9-1-1 operator, or any other governmental employee or contractor or employee of a contractor who is authorized to receive reports of a crime, knowing the report is guilty of a crime as follows:

(a) If the report is a false report of a crime punishable by imprisonment for more than 1 year, the person is guilty of a felony punishable by imprisonment for not more than 5 years or a fine of not more than \$2,500.

(b) If the report is a false report of a crime punishable by imprisonment for not more than 1 year, the person is guilty of a misdemeanor punishable by imprisonment for not more than 1 year or a fine of not more than \$500.

(c) If the report is a false report of a crime punishable by imprisonment for not more than 6 months, the person is guilty of a misdemeanor punishable by imprisonment for not more than 6 months or a fine of not more than \$250.

(d) If the report is a false report of a crime punishable by imprisonment for not more than 3 months, the person is guilty of a misdemeanor punishable by imprisonment for not more than 3 months or a fine of not more than \$125.

(e) If the report is a false report of a crime punishable by imprisonment for not more than 15 days, the person is guilty of a misdemeanor punishable by imprisonment for not more than 15 days or a fine of not more than \$62.50.

(3) A person who intentionally makes a false report of the commission of a crime, or intentionally causes a false report of the commission of a crime to be made, to a peace officer, police agency of this state or of a local unit of government, 9-1-1 operator, or any other governmental employee or contractor or employee of a contractor who is authorized to receive reports of a crime, knowing the report is guilty of a crime as follows:

(a) If the report is a false report of a crime punishable by imprisonment for more than 1 year, the person is guilty of a felony punishable by imprisonment for not more than 5 years or a fine of not more than \$2,500.

(b) If the report is a false report of a crime punishable by imprisonment for not more than 1 year, the person is guilty of a misdemeanor punishable by imprisonment for not more than 1 year or a fine of not more than \$500.

(c) If the report is a false report of a crime punishable by imprisonment for not more than 6 months, the person is guilty of a misdemeanor punishable by imprisonment for not more than 6 months or a fine of not more than \$250.

(d) If the report is a false report of a crime punishable by imprisonment for not more than 3 months, the person is guilty of a misdemeanor punishable by imprisonment for not more than 3 months or a fine of not more than \$125.

(e) If the report is a false report of a crime punishable by imprisonment for not more than 15 days, the person is guilty of a misdemeanor punishable by imprisonment for not more than 15 days or a fine of not more than \$62.50.

**Please enter your name.** certify that all information that is submitted will be true and factual. ☐

Continued



If you have any questions, please call the Troy Police Department front desk at  
(248) 524-3446.



## Welcome to the Online Citizens Police Reporting System

[Home](#) [Reporting Person](#) [Incident Details](#) [Submit](#)

Online Citizen Police Report for the following Incident Types can be submitted.

Incident Type	Definition	Example
Harassing Phone Call	Unwanted phone calls of an annoying, harassing or threatening nature. Repeated Hang-ups.	Repeated phone calls that immediately hang-up, use obscene language, etc. with no known suspects.
Identity Theft	Is when someone obtained someone else's personal identifying information and then uses it to obtain credit, goods or services.	Someone obtains a credit card by using your S.S.N. or obtains phone service using your personal information.
Larceny	Your property is taken without your permission. NOT to be used when a person (s) enters your locked or unlocked home or business without your permission. Please call 911 in the event of a break-in or unlawful entry of your home or business.	Personal items known to be stolen from your vehicle, person, a store/business or home but only if the suspect was given permission to be in the home.
Lost Property	When property is missing or lost.	Property that is missing, leaving items in restaurant, or missing from home.
Malicious Destruction of Property/Vandalism	The act of changing, modifying or defacing public or private property.	Graffiti, knocking over mail box, throwing rock through windows, etc. No known suspects.
Private Property Traffic Crash	A traffic crash that occurred in a parking lot, driveway or a private road.	Your vehicle was parked when it was struck by an unknown vehicle.

### \* New Police Report

Using the Online Citizen Reporting System you can report an incidents in your area. (\* Required fields)

**Troy PD**

-- Select Incident Type --

-- Select the Reporting Person type --

Categories of reports and  
initiating report with more  
details

Existing Police Report (Click here if you have the Reference No.)



If you have any questions, please call the Troy Police Department front desk at  
(248) 524-3446.



## Welcome to the Online Citizens Police Reporting System

Click on the tabs to proceed  
details of report  
and submission

[Home](#)[Reporting Person](#)[Incident Details](#)[Submit](#)

Online Citizen Police Report for the following Incident Types can be submitted.

Incident Type	Definition	Example
Harassing Phone Call	Unwanted phone calls of an annoying, harassing or threatening nature. Repeated Hang-ups.	Repeated phone calls that immediately hang-up, use obscene language, etc. with no known suspects.
Identity Theft	Is when someone obtained someone else's personal identifying information and then uses it to obtain credit, goods or services.	Someone obtains a credit card by using your S.S.N. or obtains phone service using your personal information.
Larceny	Your property is taken without your permission. NOT to be used when a person (s) enters your locked or unlocked home or business without your permission. Please call 911 in the event of a break-in or unlawful entry of your home or business.	Personal items known to be stolen from your vehicle, person, a store/business or home but only if the suspect was given permission to be in the home.
Lost Property	When property is missing or lost.	Property that is missing, leaving items in restaurant, or missing from home.
Malicious Destruction of Property/Vandalism	The act of changing, modifying or defacing public or private property.	Graffiti, knocking over mail box, throwing rock through windows, etc. No known suspects.
Private Property Traffic Crash	A traffic crash that occurred in a parking lot, driveway or a private road.	Your vehicle was parked when it was struck by an unknown vehicle.

### ▼ New Police Report

Using the Online Citizen Reporting System you can report an incidents in your area. (\* Required fields)

**Troy PD**

Private Property Traffic Crash

Individual

### ▶ Existing Police Report (Click here if you have the Reference No.)